جامعة الملك سعود
King Saud University
1957
College of Dentistry

Achievements and Future Plans
for Quality Unit Dental College

Quality Festival Hand Book
20th Safar 1439 - 9th November 2017

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Message from the Dean

Prof. Ahmed AlKahtani

Message from the Vice Dean of Quality & Development

Dr. Nasser T. Al-Qahtani

Message from the Chairperson of Quality Unit

Dr. Albandary Al-Jameel

Preface

During the academic year 2006-2007, quality and accreditation work at the college of dentistry was started as a committee headed by the Vice Dean for Academic Affairs. Later on a position of Vice Dean for Quality and Development was created in 2007-08. The Vice Deanship of Quality and Development started working on developing infrastructure of quality including drafting vision, mission and strategic objectives of the college, establishing different units and appointing Quality consultant. The Quality Unit played a key role in all quality and accreditation activities of the college. Hard work of the unit was rewarded in form of achieving ISO certification in 2010 as well as local and international accreditation in 2011-2012. All achievements of the quality unit are the result of the kind support and supervision of the college leadership and dedication of the members of the quality unit. This is because of their efforts that we are successful in inculcating a culture of quality across all units of the college just within few years. Polices and procedures are documented and easily accessible. Rules and regulations are developed and handy. The college is rapidly proceeding ahead to achieve vision and mission of the King Saud University.

Vision

"To be a College of regional leadership and international excellence in the production and use of dental knowledge"

Mission

"To develop competent dental professionals, and active contributors to scientific research and community service; through acquisition, dissemination and use of oral health knowledge, appropriate applications of technology, and building domestic and international partnerships"

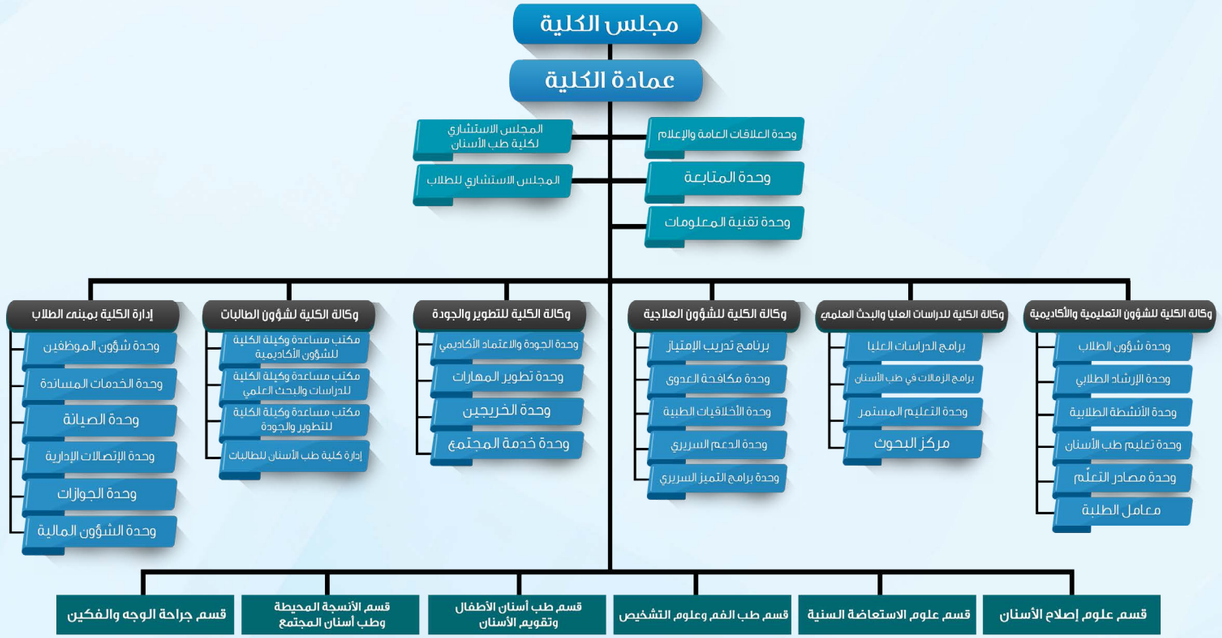
Core- Values

- Professionalism.
- Teamwork.
- Honesty.
- Responsibility.
- Lifelong-Learning.
- Justice and Fairness.
- Discipline.

Strategic Objectives:

- Competitive graduates locally and globally
- Strengthening the research ranking of the College
- Best faculty and employees
- Excellence in patients and community services
- Building bridges; local, regional and global communications
- Strengthening and diversifying financial resources
- Optimal infrastructures and using smart technologies in the College

Organizational Structure of the College



Members and Office Bearers of the Quality Unit

1.	Dr. Nasser Al Qahtani	VD Q&D
2.	Dr. Albandary Al-Jameel	Deputy Vice Dean for Quality (GUC)
3.	Dr. Abdulaziz Abdullah almudhy	Chairman, Quality & Accreditation Units (BUC)
4.	Dr. Shoaib Ahmedani	Member
5.	Dr. Mohammad Al Hassan	Member
6.	Prof. Ahmed El-Hejazi	Member
7.	Dr. Nourah Shono	Member
8.	Dr. Sundus Bukhary	Member
9.	Dr. Deema Felemban	Member
10.	Dr. Sameh Seif Eldin Monier	Member
11.	Dr. Bassem Alchawaf	Member
12.	Dr. Rana Saud Al Shagroud	Member
13.	Dr. Adel Al Zahrani	Member
14.	Dr. Heba Mohd. Hamdan	Member
15.	Dr. Eman Al Shayea	Member
16.	Mohammed Al Ajmi	Member
17.	Dr. Alaa Abouobaid	Member
18.	Dr. Majedah Ali Al Homaidhi	Member
19.	Dr. Manal Ali Al Mutairi	Member
20.	Dr. Abeer Al Zawawi	Member
21.	Dr. Ahmed Saleh Al Bakri	Member
22.	Mr. Mazin AlOhaly	Member
23.	Mr. Awad Al Hafi	Member
24.	Ms. Doaa AlOsaimy	Member
25.	Mr.Nemer AlGarbi	Secretary

Past Achievements of the Quality and Accreditation Unit

The year 2014-2015 witnessed significant achievements of the Quality unit, which is one of the most vibrant units working under the Vice Deanship of Development & Quality (VD of Q & D). The credit goes to Dr. Yousra Aljazairy, chairperson of quality and her dynamic team whose hard work exerted significant impact on inculcating culture of quality across all units of the college. The year 2014-15 was a remarkable year because the unit introduced many innovations in the history of quality, which will be discussed ahead. The unit has full support from the senior leadership of the college including Dean, Vice Deans, Deputy Vice Deans and Chairpersons of the departments. Composition of the Unit is given at page 13

1. Vision, Mission, Goals and Strategies of the Quality Unit

Vision of the Quality Unit

We aspire to see the King Saud University College of Dentistry as a world class leader in dental education, research and community services.

Mission of the Quality Unit

To continuously improve performance of all units at the College of Dentistry through monitoring and evaluation mechanisms and applying the Strategic Quality Management System (SQMS).

Goals of the Quality Unit

- To increase awareness about the importance of Quality in Dental College
- To promote culture of quality in the College
- To carry out assessment of academic and administrative performance of the College and following up for improvements (SQMS)
- To establish benchmarking and partnerships with institutions that have an outstanding performance in quality management and to adopt best practices
- To achieve National and International Accreditation

Strategies of the Quality Unit

- Setting up policies according to the Vision & Mission of the College of Dentistry
- Strategic planning based on the needs & expectations of all stakeholders
- Continuous assessment of performance using Key Performance Indicators (KPIs) and Operational data
- Plan and identify areas that need continuous improvement
- Improvement in level of satisfaction of all stakeholders through feedback, data analysis and problem solving
- External benchmarking to go with the local and international developments

Projects Planned to Achieve the Goals

- Delivered of awareness lectures and Screen presentation about significance Quality Management System, Complaints and Suggestion Handling System, Program Accreditation, Stakeholders' Surveys etc.
- Finalization of the Master List of the KPIs of the College.
- Implementation of the Strategic Plan of the College of Dentistry
- Continuous Self-Assessment through identification of the satisfaction level of all stakeholders by surveys, interviews and focus groups and aiming for improvement.
- Analyses of the Stakeholders' Feedback and making presentations on the results for the review by the college administration for taking appropriate actions to improve further.
- Awarding the best Faculty for better delivery of their courses.
- Implementation and monitoring of progress of different projects given in the Strategic Plan of the College of Dentistry.
- Carry out benchmarking with top class national and international institutions.
- Development of Human Resources through Training and Retraining of the unit members.
- Integration of different units of college generally and those working under the VD of D & Q, especially with the Quality Center for improving information and archiving documentation relating to quality and accreditation.

So far, this unit has achieved significant targets with the help of other units working under the Vice Deanship of Development of Quality. The achivements are given at page 16.

2. Overview of the Tasks performed by the Quality and Accreditation Unit:

During the year 2014-2105, Quality Unit of the College of Dentistry started its activity by monitoring readiness of the college for the new academic year. This was followed by working on implementation of the KSU-QMS, wherein we studied & updated Standard-1, Standard-2 and Standard-3. One of the most significant achievements was recertification of the College under ISO 9001-2008 QMS wherein our certification was renewed for three years with effect from 22 October 20014 to 21 October 2017. As usual stakeholders' survey schedule was developed to seek feedback from the students, faculty, staff, employers, patients and alumni. Further detail of the tasks performed during the year 2014-2015 is given as under.

- Monitored Readiness of the College
- Developed Online Survey System
- Developed Online Course File Submission System
- Conducted Stakeholders' Surveys
- Ensured implementation of the SQMS
- Ensured implementation of Strategic Plan of the college
- Ensured implementation of the decisions made by the VD Q&D and KSU
- Monitored implementation of Quality Policy at both campuses of the college
- Monitored implementation of general policies and procedures

3. Achievements of the Quality and Accreditation Unit:

Implementation of the Strategic Quality Management System (SQMS):

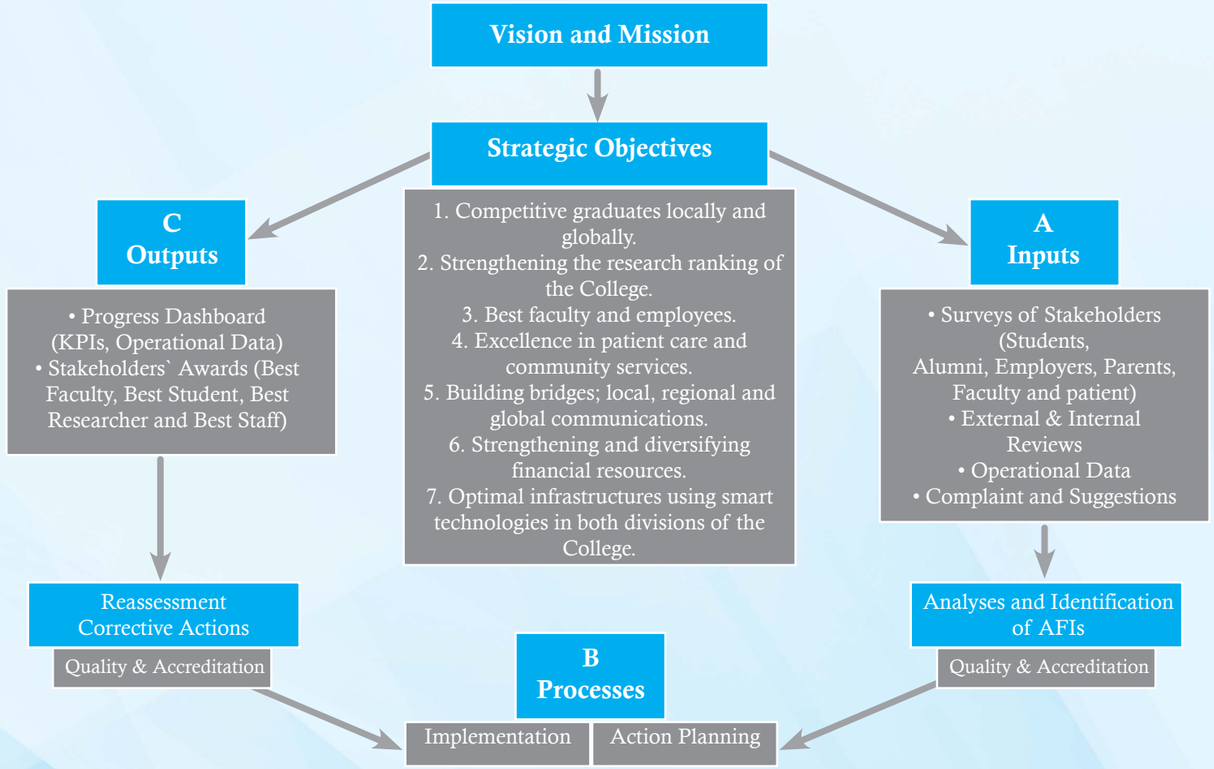
The College of Dentistry has established a successful Strategic Quality Management System (Fig-1). Like previous years, the year 2014-5 also witnessed successful implementation of the SQMS. The unit collected feedback from different stakeholders and operational data from different units. The results were submitted to the Dean and the Vice Deans for taking appropriate actions. Besides the CES results were forwarded to the chairpersons for onward submission to the Course Directors for taking necessary actions regarding improvement in their respective courses.

Keeping in view the nature of job and functions, each loop of the SQMS has been attributed to respective Vice Deans for resolving the problems. So the problems faced by stakeholders and the Areas for Improvement (AFIs) were categorized according to the strategic objectives and are then sent as an appendix with the loop to the concerned authorities.

The SQMS is standing on following pillars i.e.

- Feedback from students and alumni
- Feedback from faculty and staff
- Feedback from patients and Employers
- Identification of Area for Improvements (AFIs) by the Quality Unit,
- Addressing the identified AFIs through involvement of the college administration as well as leadership
- Reassessment of the actions taken
- KPIs Output as measurement of the Progress.

Fig-1 Strategic Quality Management System (SQMS) of the College of Dentistry, KSU



- **Sources of Feedback used in Implementation of the SQMS**

The SQMS needs following sources of feedback to measure performance of various standards

a) Stakeholders Survey: The SQMS utilizes feedback of stakeholders by using different types of Surveys (Table-1).
b) Peer reviews: Internal and External review by the experts
c) Complaints and Handling Suggestion system
d) Social media (w
d) Benchmarks and KPIs

Table 1 Different Types of Stakeholders' Surveys

S.No.	Types of Survey
1	Students Experience Survey (SES)
2	General Satisfaction Survey (GSS)
3	Course Evaluation Surveys (CES)
4	Program Evaluation Survey (PES)
5	Graduate Survey
6	Faculty Survey
7	Staff Survey
8	Patients
9	Patients Survey
10	Employers Survey

Analyses of Operational Data and Stakeholders' Feedback/Identification of the (AFIs)

For effective implementation of the SQMS, we emphasized analyses of the Stakeholders' feedback as well as operational data to know the AFIs, which helped us in action planning for further improvement. The quality consultant, Dr. Muhammad Shoaib Ahmedani carried out statistical analyses and made presentations separately for each Stakeholder's survey. The results of Course Evaluation Survey were sent to the Dean, Vice Dean Academic Affairs, Vice Dean Quality and Development as well as to Chairpersons of the Department for onward submission to the Course Directors and Course Contributors. Dr. Ahmedani was further assigned a task to make presentation of the results of all stakeholders` survey conducted during 2014-2015 and compare the results with those of the year 2013-2014. The results were presented to the Dean of the College to apprise him about the progress trends.

4. Monitoring Readiness of the College

At the start of each semester of each academic year, quality unit monitors readiness of the college as a regular task assigned by the KSU Deanship of Quality. During 2014-1015, the Quality Unit also executed this task wherein Dr. Yousra Al-Jazairy, Chairperson of the Quality Unit monitored readiness of the college along with her secretaries at GUC. The team checked implementation of time table to ensure presence of faculty in the classes, timely start of the lectures and clinical sessions, attendance of students etc. All these activities were recorded in the prescribed proforma and sent to the KSU Deanship of Quality.

Departmental Representatives to the Quality Unit 2014-2015

Name of Faculty	Department	Role
Dr. Sameh Seif Eldin Monier Dr. Basem Al Shawaf	**MFS**	**Team Leader** Members
Dr. Adel Al Zahrani Dr. Rana Saud Al Shagroud	**DDS**	**Team Leader** Members
Dr. Nasser Dhafer Al Qahtani Dr. Abdulaziz Al Mudhi Dr. Majedah Ali Al Homaidhi Dr. Manal Ali Al Mutairi Dr. Eman Al Shayea	**POS**	**Team Leader** Members Members Members Members
Prof. Ahmed El-Hejazi Dr. Nourah Shono Dr. Sundus Bukhary Dr. Deema Felemban	**RDS**	**Team Leader** Members Members Members
Dr. Albandary Al-Jameel Dr. Heba Mohd. Hamdan Dr. Abeer Al Zawawi	**PCS**	**Team Leader** Members Members
Mohammed Al Ajmi Dr. Alaa Abouobaid Dr. Ahmed Saleh Al Bakri	**SDS**	**Team Leader** Members Members

5. Utilization of Departmental Representatives in Quality Activities of the Departments.

The Departmental Quality teams comprised of three faculty members from each department who served as a bridge between the Quality Unit and their respective department for communicating inputs and required documents to and from the departments. The Departmental Representatives to Quality Unit proved successful in fulfilling vision, mission and objectives of the quality unit as well as of the College of Dentistry. During the year 2014-2015 meetings were conducted wherein departmental representatives participated and played their significant role in successful implementation of the plan of Quality Unit especially concerning collection of Course Specifications, Course Reports and conduct of Stakeholders Surveys. List of departmental representatives is given as under:

6. Completion of Course Files

The year 2014-2015 was an important year in the history of the college because we developed an online system to upload Course Files on the college website. Although the course files, primarily, comes under the jurisdiction of the Vice Dean for Academic Affair (VDAA), yet the quality unit facilitated in collection of the required items of the course files through an online system. The Quality Unit utilized services of the Departmental Representatives to persuade faculty members of their respective departments to upload course files of their respective courses taught during the year 2014-2015. Besides following initiatives were initiated by the unit to achieve maximum uploading of the course files.

- The Vice Dean for Quality and development requested all course directors through their respective Chairpersons for uploading of the course files.

- The quality unit prepared a general timeline for collection of each component of the course file as well as made a power point presentation on significance of course files.

- The Quality Unit therefore prepared a digital course file having templates and examples for completion of Course Files. This digital file will be sent to the faculty through their emails for their guidance regarding completion of their course files for the academic year 1435-1436.

- The Quality Unit prepared a general time line and presentation on significance of the Course Files for the awareness of new Course Directors. Chairperson of the Unit, Dr. Yousra Al-Jazairy requested all Chairpersons to ensue online submission of the completed course files.

Due to all mentioned efforts, we are able to get 75% of the files uploaded on the website up to Novemver 2015.

Appointment of Student members of the Quality Unit

In order to ensure active participation and involvement of students in quality activities of the college, the Chairperson of Quality Dr. Yousra Al Jazairy decided to appoint student members of the quality unit. Accordingly the job was assigned to Dr. Nawaf Labban and Dr. Noura Shono, the Deputy Chairpersons to interview and nominate students members of the quality unit. One male and one female student member was appointed from year 1 to year 4, whereas two each were appointed from 5th year male and female classes. This experience persuaded 11 student representatives to take active part in creating awareness among their class fellows in filling of online survey forms. This experience proved very useful as the eleven student representatives took an active part in creating awareness among their class fellows. For this purpose both male and female students' members launched a one week campaign wherein they prepared videos and TV slides about the significance of quality assurance. They presented their videos both at male and female campuses.

GUC

Level	Name
1st	Renad AlAmri - Reem AlGhamdi
2nd	Maison AlQarni - Majd Qadoumi
3rd	Atheer AlMojel - Ghada AlAshaikh
4th	Shahad AlShehri - Shatha AlZahrani
5th	Noor Abahussain - Shatha Alhomoud

BUC

Level	Name
1st	YAZEED ALKHUNEFER - ABDULAZIZ ALSUBAYT
3nd	ABDULAZIZ ALZABEN - NAWAF ALKHMASH
3rd	ABDULRHMAN ALASIM - BANDER ALMESHARY
4th	ABDULAZIZ ALSHEHRI - ABDURHMAN ALOTAIBI
5th	ABDULRAHMAN ALKATHIRI - RAYAN ALKURDI

Online Stakeholders' Survey System

The quality unit and survey committee members had been facing difficulties in distribution of survey forms, especially the Course Evaluation Survey Forms in the classes. It was suggested to transform manual surveys to an online system where stakeholders at their ease may give their feedback. The following surveys were transformed and conducted through the online system (Table 2).

Table 2 Online Stakeholders' Surveys

S.No.	Types of Survey
1	Students Experience Survey (SES)
2	General Satisfaction Survey (GSS)
3	Course Evaluation Surveys (CES)
4	Program Evaluation Survey (PES)
5	Faculty Survey
6	Employers Survey

Stakeholders Surveys Results

As mentioned above most of the stakeholders surveys were conducted online. This gave a lot relief to quality unit members as well as to the students. The students' members of the quality unit played significant role in persuading their class fellows for accomplishment of the online surveys. This was the first time that no one intruded in the class for conducting surveys. Consequently lecture time was saved. The data collected was analyzed and results were presented the Dean, Vice Deans and the Chairpersons for taking appropriate actions. Significant results of the surveys have been reported in Table 4.

Table-3 The KPIs Integrated in the Stakeholders` Surveys

S.No.	Types of Surveys	Numbers of KPIs along with Sources				Total No. of KPIs
		NCAAA	KSU QMS	College of Dentistry	International Bench marks UMSD	
1	Students Experience Survey (SES)	5	3	3	-	11
2	General Satisfaction Survey (GSS)	1	6			
3	Course Evaluation Surveys (CES)	3	3	1	-	7
4	Program Evaluation Survey (PES)	4	9	8	-	21
5	Graduate Survey	4	12	2	-	18
6	Faculty Survey	5	17	14	-	36
7	Staff Survey					
8	Patients	0	1	1	9	11
9	Patients Survey	1	4	3	-	8
10	Employers Survey	0	5	0	-	5
Total KPIs		3	63	6	9	131*

The KPIs have proved helpful in measuring and comparing performance of various units of the college with the benchmark institution. We are hoping that within few years, the college will have ample data, which will allow us to measure present aperformance of the college with the previous years through KPI Dashboard as shown in Table-4.

Table-4 Showing Past Four years Data of Significant KPIs.

Table-4 Showing Performance of the College through KPIs measured during the year 2012 -2013 using Survey Instrument.

S.No	Stakeholders	Question Asked	Source of the KPI	Instrument	KPI Data for the Year			
					2011-12	2012-13	2013-14	2014-15
1	Students	Q-14 Overall I am satisfied with my life as a student at this institution.	NCAAA	SES	3.3	3.08	3.21	3.92
2		Q-8 Faculty members are available in their offices during office hours for academic counseling and we are satisfied with quality of their teaching	NCAAA	GSS	4.0	3.43	3.25	3.40
3		Q-11 The resources I needed in this course (textbooks, library, computers etc.) were available when I needed them.	NCAAA	CES	3.7	3.51	3.68	3.7
4		Q-1 Adequate academic and career counseling was available for me throughout the program.	NCAAA, CD-KSU	PES	3.44	3.23	2.90	3.27
		Q-22 Overall I am satisfied with the quality of my learning experiences and all services provided to me at this institution.	NCAAA, KSU, CD-KSU		3.71	3.77	3.43	3.72
		Q-15 Generally, I am satisfied with all services provided by the college.	K.S.U., CD-KSU		3.64	3.08	2.77	3.34
5	Alumni	Q-11 The college possesses and provides adequate learning resources to achieve its goals through management of teaching, learning, and research.	K.S.U.	Alumni Survey	3.2	NC	Low RR	3.66
		Q-6 The faculty had clear concepts of the courses and we were generally satisfied with their teaching.	K.S.U.	Alumni Survey	3.4	NC	Low RR	3.69
6	Faculty	Q-21 The level of technology for teaching in classrooms is enough.	CD-KSU K.S.U	Faculty	4.1	3.63	3.72	4.08
7	Employee/Staff	29. Overall, I feel satisfied and enjoy working at the college of Dentistry	K.S.U.	Employee Satisfaction Survey	3.50	3.43	3.53	3.60
8	Patients	Q.12. The doctor who treated me was well prepared, knowledgeable and helpful	UMSD	Patients Survey	4.5	4.42	4.42	4.20
		Q-15 I am generally satisfied with the dental treatment I received from this college	CD-KSU		4.4	4.35	4.32	4.00
9	Parents	Q-4 My son or daughter receives enough motivation & encouragement by the faculty to study.	CD-KSU	Parents Survey	3.25	3.29	3.28	NC
10.	Employer	Q-16 I am generally satisfied with graduates from your college.	K.S.U. 11.4.2	Employers Survey	5.0	4.8	NC	4.63

NC: Not Conducted **Low RR= Low Response Rate**

Uploading of the ISO-9001-2008 Quality Management System on College website.

The ISO-9001-2008 QMS system will be uploaded on the college's website.

Recertification Under ISO-9001-2008 Quality Management System

During the year 2010, the college was certified under the ISO-9001-2008. Subsequent after the certification internal and external audits were conducted. The validity of the ISO certificate was up to August 10, 2013. The college approached the certification body "Bureau Veritas" for conducting the Surveillance Audit to renew the Certifications. In their concluding meeting with the Dean, they announced, "this is one of the best Colleges they ever visited and the college meets the Recertification Requirements relating to ISO-9001-2008.

Quality Day, College of Dentistry

During the previous year, we celebrated Quality Day at GUC and BUC, wherein faculty and students actively participated and presented their videos focusing awareness about the significance of quality and assessment. On Sunday 16/6/1436 - 04/05/2015 a workshop was arranged by the Quality Unit at Girls Campus of the College of Dentistry. The workshop was titled "Evaluate with responsibility-Did we evaluate with responsibility?" aimed at students to enhance their ability to evaluate objectively. The workshop was provided by Mrs May Al-Yahya Saleh, Head of Quality Assurance Unit, Faculty of Business Administration. About 98 participants (86 students - 12 faculty members) participated in the workshop. This was a great event which exerted significant impact on faculty, staff and students. The slides were later displayed at the BUC where faculty, staff and students overwhelmingly viewed the slides.

Representation of the Quality Unit in Saudi Dental Society Meeting.

The Saudi Dental Society (SDS) Meeting was held during 13th -15th January, 2015. The Quality and Accreditation Unit decided to avail this opportunity to represent King Saud University in the conference. The matter was discussed with worthy Dean of the College who graciously approved the idea of having a special booth in the exhibition hall during the conference wherein College of Dentistry may be represented jointly by the Quality accreditation Unit as well as Dental Caries research Chair. The Quality and Accreditation Unit is especially thankful to the president of the SDS who provided enough space for our booth at a central location beside the booth of Prince Nora bint Abdulrehman University. Dr. Yousra Al Jazairy, the Chairperson of the Quality and Accreditation Unit arranged printing of a booklet on the introduction of her unit along with the achievements of the unit for information of the visitors visiting the booth. Besides, she arranged a visitor book for comments of the visitors. The quality unit is thankful to Prof. Thakib Al Shalan, Dean of the college for inaugurating our booth in the SDS exhibition. Besides, the Unit is also thankful to Dr. Nasser Al Qahtani, Vice Dean and all quality members who remained present since the day one and significantly contributed in success of the event.

This was indeed a great opportunity for the Quality and Accreditation Unit which not only provided us opportunity to introduce ourselves as one of the leading colleges in the Kingdom to the visitors coming from inside the kingdom as well as abroad. Many celebrities including dental college Deans and faculty from Ummal Qura, Taibah, King Abdulaziz, King Faisal, Gassim, Jezzan and Najran University visited our booth and showed their interest to know about our achievements and accomplishments. Dr. Jazairy, the Chairperson Quality and Accreditation as well as Dr. Muhammad Shoaib Ahmedani answered the questions about achievements of the college in relation to quality and accreditation. Approximately more than 1000 visitors visited our booth out of which more than 100 visors recorded their observations in the guest book.

Besides above, the Quality Unit also took benefit of this event by conducting Alumni Survey. The chairperson deputed two males and one female intern to be present on each stand to welcome the Alumni and to distribute Alumni Survey. This experience proved very successful and we were got out feedback from 154 alumni in three days. Likewise Dental Caries Chair also distributed more than 250 survey forms seek feedback from the visiting dentists for research purpose.

Our exhibition booth had proper seating arrangement for our alumni and other visitors who were served with the traditional coffee, tea and dates. The Quality Unit also presented unique gifts such as Business memory cards with vision, mission and goals of the unit, Coffee mugs, Chocolates as well as pens with Quality Unit logo as souvenirs to the respectable visitors and Alumni. Comments of the guest visitors recorded in the visitors' book reflect that they were impressed by the achievements of our college in relation to academics, research, quality and accreditation. In fact, this event also provided us a learning opportunity. We learnt that such events are good for our college as well as for our institution. Because we achieved many advantages from this event such as awareness about quality and accreditation among our faculty, alumni as well as students, introducing ourselves to the external colleges and the universities, building relationships with our alumni and the sister colleges, conducting of alumni surveys which are otherwise difficult to conduct. We therefore conclude that the Quality Unit should participate in such events with full preparation and avail the benefits from such golden opportunities.

قافلة الجودة تحط رحالها في كلية طب الأسنان للبنات

أقامت وحدة الجودة في كلية طب الأسنان للبنات وبالتعاون مع وكالة عمادة الجودة بجامعة الملك سعود ورشة عمل ضمن حملة قافلة الجودة والتي استهدفت بعض الكليات في سبيل نشر ثقافة الجودة بالأوساط الأكاديمية من الأساتذة والطلاب والموظفين.

وفي هذا السياق أشارت الدكتورة بسرى الجزائري رئيسة وحدة الجودة في كلية طب الأسنان إلى أن قافلة الجودة مبادرة مباركة للارتقاء بالعمل الأكاديمي على أسس علمية ومعرفية وأن المؤمل منها أن تؤتي ثمارها في كل مكان تتوقف فيه.

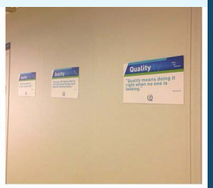
وأوضحت خلال حديثها لرسالة الجامعة أن ورشة العمل ركزت على عدة أهداف، من بينها نشر ثقافة الجودة وتوضيحها وزيادة مفاهيم الطالبات العلمية حولها، والتي تبنتي هذه الثقافة كمبدأ رئيسي عند العاملين في كليات طب الأسنان.

وأردفت الدكتورة الجزائري قائلة إنه تم الاستعداد لهذه الورشة مبكرا من أجل الوصول إلى الأهداف المرسومة لها، كما تناولت الورشة عدة أبعاد ضمن اهتمامات العاملين في هذا المجال، حيث اشتملت على التعليم الالكتروني، ومؤشرات الأداء الرئيسية، وتقييم الأقران لتطوير أساليب التدريس، وأسس التقييم.

وصاحب هذه الورشة استعراض عدد من اللوحات التثقيفية والتعريفية بالمهام المنوطة بوحدة الجودة والإنجازات التي حققتها وحدة الجودة في كلية طب الأسنان منذ إنشائها بجامعة الملك سعود وذلك خلال الأعوام من ٢٠١٠ وحتى ٢٠١٣م، كما تم أيضا استعراض الرؤية المستقبلية لهذه الوحدة بناء على الخطط المرسومة لها.

من جانب آخر، ذكرت د. الجزائري أن الورشة حظيت بحضور عدد كبير من المتخصصين من الهيئة الوطنية للاعتماد الأكاديمي وحلت في المرتبة الثانية. كما حصلت كذلك على شهادة الآيزو والاعتماد الأوروبي.

وبناء على هذه الخبرة الناجحة فإن الكلية تتطلع مستقبلا إلى تكرار التجارب الناجحة في سبيل كل ما يسهم بالارتقاء بالبيئة التثقيفية والتعليمية على حد سواء للمتخصصين والمهتمين.



Publications of the Quality Unit

Year: 2012

Title: Significance of Primary Factors Influencing Students' Performance at the College of Dentistry, King Saud University, Saudi Arabia.

Authors: Mohammad Al-Amri, Walid Sadig, Ebtissam Al Madi, Muhammad Shoaib Ahmedani, Ziad Salameh

Journal: Journal of Pakistan Medical Association ISI Indexed Journal (Impact Factor: 0.41). 08/2012; 62(8).816-821

Year: 2014

Title: Perception of BDS students and fresh graduates about significance of professional ethics in dentistry.
Authors: Sahar Asad Al-Zain, Salwa Abdul Rahman Al-Sadhan, Muhammad Shoaib Ahmedani. 2014.

Journal: Journal of the Pakistan Medical Association- ISI Indexed Journal (Impact Factor: 0.41). 02/2014; 64(2):118-123

Year: 2015

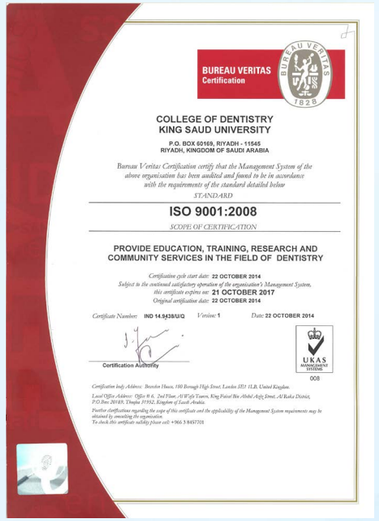
Title: Patients' Satisfaction with Dental Treatment provided by Undergraduate Students of King Saud University College of Dentistry.

Authors: Yousra Al Jazairy and Muhammad Shoaib Ahmedani. 2014.

Journal: Submitted to the BMC Oral Health Journal. ISI Indexed Journal (Impact Factor: 1.491)

Summarized Achievements of the Quality and Accreditation Unit

1. Re-Certification by ISO-9001-2008 QMS


BUREAU VERITAS
Certification

COLLEGE OF DENTISTRY
KING SAUD UNIVERSITY

P.O. BOX 60169, RIYADH - 11545
RIYADH, KINGDOM OF SAUDI ARABIA

Bureau Veritas Certification certify that the Management System of the above organization has been audited and found to be in accordance with the requirements of the standard detailed below

STANDARD

ISO 9001:2008

SCOPE OF CERTIFICATION

PROVIDE EDUCATION, TRAINING, RESEARCH AND COMMUNITY SERVICES IN THE FIELD OF DENTISTRY

Certification cycle start date: 22 OCTOBER 2014
Subject to the continued satisfactory operation of the organization's Management System, this certificate expires on: 21 OCTOBER 2017
Original certification date: 22 OCTOBER 2014

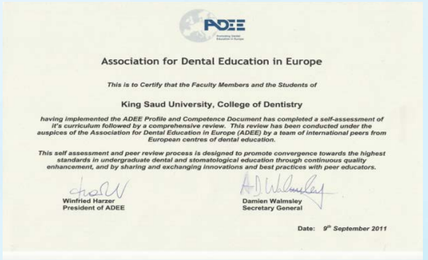
Certificate Number: IND 14.5438/UQ *Version:* 1 *Date:* 22 OCTOBER 2014

Certification Authority

UKAS MANAGEMENT SYSTEMS 008

Certification body Address: Brentwood House, 100 Borough High Street, London SE1 1LB, United Kingdom.
Local Office Address: Office # 6, 2nd Floor, Al Wafa Tower, King Faisal Bin Abdul Aziz Street, Al Kaha District, P.O.Box 20185, Dhaka 11352, Kingdom of Saudi Arabia.
Further clarification regarding the scope of this certificate and the applicability of the Management System requirements may be obtained by consulting the organization.
To check this certificate validity please call: +966 3 8457701

2. Recognition by the Association for Dental Education in Europe (ADEE)


ADEE

Association for Dental Education in Europe

This is to Certify that the Faculty Members and the Students of

King Saud University, College of Dentistry

having implemented the ADEE Profile and Competence Document has completed a self-assessment of it's curriculum followed by a comprehensive review. This review has been conducted under the auspices of the Association for Dental Education in Europe (ADEE) by a team of international peers from European centres of dental education.

This self assessment and peer review process is designed to promote convergence towards the highest standards in undergraduate dental and stomatological education through continuous quality enhancement, and by sharing and exchanging innovations and best practices with peer educators.

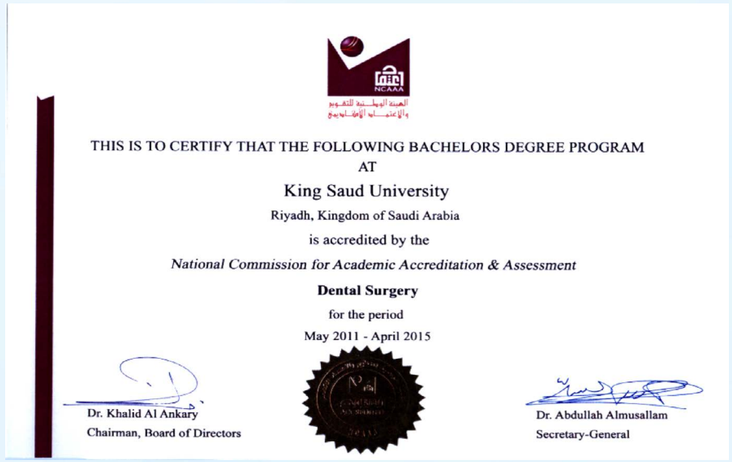
Winfried Harzer
President of ADEE

Damien Walmsley
Secretary General

Date: 9th September 2011

3. NCAAA accreditation

Our BDS program was initially accredited in May 2011. The NCAAA imposed a condition regarding validation of Intending learning outcomes. The compliance has been made and we are waiting for an extension letter where our college's accreditation will be extended up to May 2018.



THIS IS TO CERTIFY THAT THE FOLLOWING BACHELORS DEGREE PROGRAM
AT
King Saud University
Riyadh, Kingdom of Saudi Arabia
is accredited by the
National Commission for Academic Accreditation & Assessment
Dental Surgery
for the period
May 2011 - April 2015

Dr. Khalid Al Ankary
Chairman, Board of Directors

Dr. Abdullah Almusallam
Secretary-General

Future Plan of the Quality & Accreditation Unit for the year 1438 - 1439

- Reinforcement of the SQMS
- Uploading of complete course files pertaining to the year 2016-2017 and 2017-2018
- Persuading Vice Dean Academic Affairs for reviewing the collected course files
- Implementation of the Digital Attendance System
- Assessment of the College using NCAAA revised Scales for Higher educations
- Validation of the Standards through KPIs and Peer Reviews
- Persuading higher ups to obtain Certificate of Extension for NCAAA accreditation
- Follow up with the Association for Dental Education in Europe.
- Training of faculty, staff as well as Quality Unit members
- Implementation of the KSU-QMS system
- Conducting audit of ISO 9001-2008 QMS
- Launching of Quality Unit webpage and eNews letter
- KPI Dashboard